

# Getting started with online music lessons

Welcome to eStaccato: follow this guide for an easy start!



## Setup

Get your device ready for your first online music lessons.



## Search

Find other users through the search function.



## Lessons

Book, manage and enter your lessons through Appointments.

[www.estaccato.com](http://www.estaccato.com)

## How to get started

Before you start, make sure you meet the minimum requirements:

- ✓ Devices with Windows, Mac OS X or Linux capable of opening webpages
- ✓ You **must** use **Google Chrome** to access eStaccato with the newest version installed

[www.google.com/chrome/browser](http://www.google.com/chrome/browser)

- ✗ iOS devices and Windows phones are not supported and the use of Android phones is not recommended to safeguard the quality of your lessons

Internet Connection:

- ✓ For the full quality on eStaccato you will need a stable internet connection with both download and upload above 1.5 Mbps
- ✗ eStaccato will not function properly if your internet is unstable or slower than 400 Kbps

Set up your equipment:

- ✓ Connect your external or in-built microphone
- ✓ Connect your webcam and position it correctly



⚠ To minimise echo issues, teachers are required to wear headphones during lessons


⚠ When asked, make sure you **allow** Google Chrome the **access** to your microphone and webcam! Don't worry, you only need to do this once.



❓ More help is always available: either in the Help section on eStaccato or by emailing us at [support@estaccato.com](mailto:support@estaccato.com)

❓ For Frequently Asked Questions visit the online presentation on [www.estaccato.com](http://www.estaccato.com)

## Top tips

- 📘 Set up your profile on eStaccato properly as this is how other users will get in touch with you
- 📘 You can find other users through the search function which is available on every page
- 📘 Book your lessons through the profile pages of other users: you can ask for, or offer a lesson
- 📘 In Appointments on the right hand side, you will find all the details about your lessons
- 📘 Launch your lessons in Appointments on the right hand side - an icon of a person: 
- 📘 Test your equipment and internet using the eStaccato set up tools on the Settings page